

ANNEX 2

TECHNICAL DESCRIPTION

SECURITY SERVICES AT THE RESIDENCE OF THE AMBASSADOR OF ITALY TO THE STATE OF ISRAEL

A. MINIMUM STANDARDS

Requested surveillance:

- One guard per shift;
- 24 hours a day.

The guards will maintain a high visibility presence and prevent any illegal or inappropriate actions.

The goal is to detect, deter, observe and report.

The guards placed at the site shall carry out in an efficient and professional manner the following duties:

- Check, inspect and determine gates, main and rear doors, windows, backyards and garden are secure;
- Report in detail any suspicious incidents or activities;
- Guard Ambassador's property and assets against thefts and fire hazards;
- Patrol randomly or regularly building and perimeter (when requested);
- Watch alarm systems or video cameras and operate detecting/emergency equipment;
- Inspect and verify equipment;
- Check and screen visitors entering the guarded premises (when requested by the Ambassador);
- Permit only visitors who are authorized to enter the premises;
- Ensure that employees do not carry in or carry out any forbidden articles or items;
- Ensure strict adherence to security regulations and instructions given by the Embassy of Italy.

The guards shall not have any illegal background.

The guards shall maintain high standards of cleanliness and neatness of dress. They are expected to dress and groom in accordance with accepted social, professional and business standards.

B. TECHNICAL SCORE CALCULATION METHOD

Without prejudice to such minimum standards, the score will be assigned on the basis of the following criteria:

- methodology and work organization, chain of command, staff shifts, business plan, with particular regard to the Residence of the Ambassador of Italy → up to **20 points**;
- company overview and summary, previous experience in security and surveillance services, with particular regard to diplomatic missions → up to **30 points**;
- personnel (supervisor and security guards): personnel qualification, recruitment and selection process, Italian (optional) and English (mandatory) language skills, training → up to **10 points**.